



UNIVERSAL  
POSTAL  
UNION

# Telematics Cooperative

UPU POSTAL OPERATIONS COUNCIL 2020.1

## 27<sup>th</sup> General Assembly

Berne, 12 February 2020

### Agenda

All members are invited to participate in the 27<sup>th</sup> General Assembly of the UPU Telematics Cooperative, which will be held on 12 February 2020, from 16.00 to 18.00, in the Heinrich von Stephan Hall at UPU headquarters in Berne.

The main topics to be discussed during this session are as follows:



#### FINANCE

Presentation of the Telematics Cooperative's finances, with the provisional financial result for 2019 and the estimated budget and new schedule of charges for 2020.



#### TECHNICAL PROJECTS

Presentation of the work carried out by the three user groups, with a focus on cloud- and customs-related projects.



#### FUTURE STRATEGY

Preparations for the 2020 Abidjan Congress with the Telematics Cooperative strategy for 2021–2024.

All Telematics Cooperative members are invited to register for this meeting via the UPU website:  
[www.upu.int/en/delegateregistration](http://www.upu.int/en/delegateregistration)

### Benefits of Telematics Cooperative membership

The Telematics Cooperative acts as a valuable business partner that can assist Posts in becoming more competitive by adopting new digital services and upgrading existing services.

#### BE A PART OF THE DESIGN TEAM

Design and develop innovative products and services within the User Groups, in cooperation with the PTC and technology leaders, in order to ensure the future of the postal sector.

#### KNOWLEDGE IS POWER

Share postal knowledge by joining in the work, meetings and decision-making processes of the Cooperative's three specialized user groups, which operate at the cutting-edge of technology.

#### COMPETITIVE TECHNOLOGY SOLUTIONS

While remaining relevant in an increasingly competitive market, Posts are able to offer better quality of service and solutions that are more in line with customer needs.

#### ● YOUR OPINION MATTERS

Members are able to share their views through formal discussions and voting on strategic and business matters affecting the Telematics Cooperative and the projects undertaken within its framework.

#### ● HAVE YOUR VOICE HEARD

Members can join any of the user groups established within the Cooperative. They can also submit candidates to stand for election to the Cooperative's Management Board or to its user groups' management committees.



If your designated operator is unable to attend the meeting, it may elect to be represented by another designated operator, using the representation form available on request from: [info.ptc@upu.int](mailto:info.ptc@upu.int).



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## Goals of the Telematics Cooperative



### ESTABLISH COMMON DIGITAL INFRASTRUCTURE FOR MEMBERS

The Telematics Cooperative promotes cooperation between its members in order to allow them to develop and implement common or compatible information systems and electronic communications.



### GUARANTEE MAIL COLLECTION AND DELIVERY

The Telematics Cooperative works to implement operational and management systems, which ensure rapid mail collection and delivery.



### IMPLEMENT SECURE COMMUNICATIONS

The Telematics Cooperative works to provide systems that ensure secure electronic payments and information exchanges and secure e-commerce services, both between postal operators and between postal operators and their customers.



### HELP POSTAL OPERATORS BECOME MORE COMPETITIVE

The Cooperative establishes systems that will help postal operators become more competitive through the development of value-added postal products and services.



### PROVIDE FUNDING FOR TELEMATICS COOPERATIVE PROJECTS

The Cooperative helps secure stable and sufficient funding for telematics projects entrusted to the International Bureau, and specifically its Postal Technology Centre, in order to ensure the continued deployment of, and maintenance and support for, activities carried out in the field. All members are provided with the same level of service.



### FAIR PRICING FOR MEMBERS

The Telematics Cooperative makes sure that the prices for its IT solutions are fair.

## Who can join?

Any public, semi-public or private postal operator whose country is a member of the UPU and whose national legislation enables it to execute the Acts of the Union may join the Telematics Cooperative.

Further information can be found at: [info.ptc@upu.int](mailto:info.ptc@upu.int).

## TELEMATICS COOPERATIVE - MEMBERS LIST (JANUARY 2020)

ALBANIA	CONGO (Rep.)	HAITI	MONTENEGRO	SLOVAK REPUBLIC
ALGERIA	CONGO (Dem. Republic)	HONG KONG (CHINA)	MOROCCO	SOLOMON ISLANDS
ARGENTINE	COSTA RICA	HUNGARY	MOZAMBIQUE	SOUTH AFRICA
ARMENIA	CROATIA	ICELAND	MYANMAR	SRI LANKA
ARUBA	CUBA	INDIA	NAMIBIA	SUDAN
AUSTRALIA	CYPRUS	INDONESIA	NAURU	SURINAME
AZERBAIJAN	CZECH REPUBLIC	IRAN	NEPAL	SWEDEN
BAHAMAS	DENMARK	ITALY	NETHERLAND	SWITZERLAND
BAHRAIN	DJIBOUTI	IVORY COAST	NETHERLANDS (CURACAO)	SYRIAN ARAB REPUBLIC
BANGLADESH	DOMINICA	JAPAN	NEW CALEDONIA	TANZANIA
BARBADOS	DOMINICAN REPUBLIC	JERSEY	NEW ZEALAND	THAILAND
BELARUS	ECUADOR	JORDAN	NIGER	TOGO
BENIN	EGYPT	KAZAKHSTAN	NIGERIA	TRINIDAD AND TOBAGO
BERMUDA	EL SALVADOR	KENYA	NORTH MACEDONIA	TUNISIA
BHUTAN	ERITREA	KOREA (REP. OF)	OMAN	TURKEY
BONAIRE	ESTONIA	KUWAIT	PAKISTAN	TUVALU
BOSNIA and HERZEGOVINA	ESWATINI (Kingdom of)	LAO	PANAMA	UGANDA
BOTSWANA	ETHIOPIA	LATVIA	PERU	UKRAINE
BRAZIL	FIJI	LEBANON	PHILIPPINES	UNITED ARAB EMIRATES
BRUNEI DARUSSALAM	FINLAND	LESOTHO	POLAND	UNITED STATES OF AMERICA
BULGARIA	FRANCE	LIBYA (State of)	PORTUGAL	URUGUAY
BURKINA FASO	FRENCH POLYNESIA	LITHUANIA	QATAR	UZBEKISTAN
BURUNDI	GABON	MACAO (CHINA)	ROMANIA	VANUATU
CAMBODIA	GAMBIA	MADAGASCAR	RUSSIA	VATICAN
CAMEROON	GEORGIA	MALAWI	RWANDA	VENEZUELA
CANADA	GERMANY	MALAYSIA	SAINT KITTS AND NEVIS	VIET NAM
CAPE VERDE	GHANA	MALDIVES	SAINT LUCIA	ZAMBIA
CAYMAN ISLANDS	GIBRALTAR	MALI	SAMOA	ZIMBABWE
CHAD	GREAT BRITAIN	MAURITANIA	SAO TOME AND PRINCIPE	
CHILE	GREECE	MAURITIUS	SAUDI ARABIA	
CHINA	GUATEMALA	MEXICO	SENEGAL	
COLOMBIA	GUINEA	MOLDOVA	SERBIA	
COMORES	GUYANA	MONGOLIA	SINGAPORE	

TOTAL : 160 MEMBERS